

# Who to Talk to If You Think Your Senior Has Been Scammed

If you think an older adult has been scammed, several agencies may be of help. Please review the following to determine the right avenue for your senior loved one.

## The Canadian Anti-Fraud Centre

The Canadian Anti-Fraud Centre is jointly managed by the Royal Canadian Mounted Police, the Ontario Provincial Police, and the Competition Bureau of Canada. The CAFC plays a key role in educating the public about specific fraudulent schemes and in the collection and dissemination of victim information, statistics and documentation, in order to provide investigative assistance to all law enforcement agencies. To find out how to report fraud, go to: [http://www.antifraudcentre-centreantifraude.ca/english/reportit\\_howtoreportfraud.html](http://www.antifraudcentre-centreantifraude.ca/english/reportit_howtoreportfraud.html).

## The Ministry of Consumer Services

The Consumer Protection Branch administers approximately 20 consumer protection and business licensing statutes. The Consumer Services Bureau of the branch helps consumers and businesses resolve disputes. As a consumer, it's important for seniors to know their rights.

## Royal Canadian Mounted Police

The RCMP operates Canada-wide and may be a useful resource in determining answers to issues ongoing across the country. Every day, the RCMP receives questions, comments and complaints about fraud. The website features tips and information about the most current and popular frauds operating in Canada.

## Canadian Consumer Information Gateway

This website is a government online initiative that includes more than 35 federal government departments and agencies, more than 250 provincial and territorial partners, as well as selected non-governmental organizations. These agencies have come together in a unique partnership to promote Canadian consumer interests and awareness. This Industry Canada-led effort is designed to provide Canadians with easily accessible tools to help them make better decisions about goods and services in the marketplace.

Source: Adapted from Ontario Ministry of Consumer Services



For more information about protecting your seniors from scammers, contact your [local Home Instead Senior Care® office](#), or visit [ProtectSeniorsFromFraud.com](http://ProtectSeniorsFromFraud.com).

